

## Introduction to PCMH 2017: Foundational Concepts of the Medical Home and PCMH PRIME Certification Agenda

### Monday, May 22

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8:00 a.m. – 8:30 a.m.	<b>Registration</b>
8:30 a.m. – 8:40 a.m.	<b>Welcome / Seminar Goals / Logistics</b> Catherine Harrison Senior Manager, Accountable Care, Massachusetts Health Policy Commission  William F Tulloch Director, Government Recognition Initiatives, NCQA
8:40 a.m. – 9:15 a.m.	<b>Background of the Patient-Centered Medical Home™ (PCMH™) Recognition Program</b> <ul style="list-style-type: none"><li>• About NCQA</li><li>• Eligibility Requirements</li></ul> William F Tulloch, NCQA
9:15 a.m. – 10:00 a.m.	<b>Highlight and Discuss Key Components of the PCMH Program</b> <ul style="list-style-type: none"><li>• The Evolution of the PCMH Program</li><li>• Concepts, Competencies, Criteria</li><li>• Core and Elective Criteria</li></ul> Victoria Gavaghan, Assistant Director, Government Recognition Initiatives, NCQA
10:00 a.m. – 10:15 a.m.	<b>Break</b>
10:15 a.m. – 10:45 a.m.	<b>The PCMH 2017 Program</b> <ul style="list-style-type: none"><li>• Commit</li><li>• Transform</li><li>• Succeed</li></ul> <b>Goals for 2017 and Beyond</b>  William F Tulloch, NCQA

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10:45 a.m. – 11:30 a.m.	<b>Discuss and Analyze the PCMH Recognition Requirements</b> <ul style="list-style-type: none"> <li>Team Based Care and Practice Organization</li> </ul> <p>Group Activity for Team Based Care</p> <p>Victoria Gavaghan,, NCQA</p>
11:30 a.m. – 12:00 p.m.	<b>Owning Your Transformation Process</b> <ul style="list-style-type: none"> <li>Documenting Your Processes</li> <li>Providing Evidence of Implementation</li> </ul> <p>William F Tulloch, NCQA</p>
12:00 p.m. – 12:30 pm.	<b>Discuss and Analyze the PCMH Recognition Requirements</b> <ul style="list-style-type: none"> <li>Knowing and Managing Your Patients (A-B)</li> </ul> <p>Victoria Gavaghan,, NCQA</p>
12:30 pm. – 1:30 p.m.	<b>Lunch</b>
1:30 p.m. – 2:15 p.m.	<b>Discuss and Analyze the PCMH Recognition Requirements continued</b> <ul style="list-style-type: none"> <li>Knowing and Managing Your Patients (C-F)</li> </ul> <p>Group Activity for Knowing and Managing your Patients</p> <p>William F Tulloch, NCQA</p>
2:15 p.m. – 2:45 p.m.	<b>Discuss and analyze the PCMH Recognition Requirements</b> <ul style="list-style-type: none"> <li>Patient-Centered Access and Continuity</li> </ul> <p>Group Activity for Patient-Centered Access and Continuity</p> <p>Victoria Gavaghan,, NCQA</p>
2:45 p.m. – 3:00 p.m.	<b>Break</b>
3:00 p.m. – 3:45 p.m.	<b>Discuss and analyze the PCMH Recognition Requirements</b> <ul style="list-style-type: none"> <li>Care Management and Support</li> </ul> <p>Group Activity for Care Management &amp; Support</p> <p>William F Tulloch, NCQA</p>
3:45 p.m. – 4:30 p.m.	<b>Discuss and analyze the PCMH Recognition Requirements</b> <ul style="list-style-type: none"> <li>Care Coordination and Care Transitions</li> </ul> <p>Group Activity for Care Coordination &amp; Care Transition</p> <p>Victoria Gavaghan,, NCQA</p>
4:30 p.m. – 5:00 p.m.	<b>Q&amp;A Session Regarding Content Covered Throughout the Day</b>

## Tuesday, May 23

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8:30 a.m. – 9:15 a.m.

### **Discuss and Analyze PCMH Recognition Requirements**

- Performance Measurement and Quality Improvement

Group Activity for Performance Measurement and Quality Improvement

William F Tulloch, NCQA

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9:15 a.m. – 10:15 a.m.

### **Commit Process**

### **Transformation Process**

Victoria Gavaghan,, NCQA

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10:15 a.m. – 10:30 a.m.

### **Break**

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10:30 a.m. – 11:15 a.m.

### **Succeed in PCMH Recognition**

- Annual Reporting Requirements

William F Tulloch, NCQA

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11:15 a.m. – 12:15 p.m.

### **Discuss and Analyze PCMH Recognition Requirements**

- Massachusetts HPC PCMH PRIME Certification

Victoria Gavaghan,, NCQA

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12:15 p.m. – 12:30 p.m.

### **Q&A Regarding Content Addressed During the Seminar/Conclusion**

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